



January 13, 2005

To Whom It May Concern:

The Roman Group has been Concentra's recruitment advertising partner for more than two years, and I personally have worked with Ron Feldstein and his group for more than half of that time. We are a \$1 Billion corporation with many demands of our recruitment agency, but with 20 recruiters with specialized needs, customer service is first and foremost. It is here where The Roman Group shines the most. We get IMMEDIATE responses to our questions, and ads always run on time and correctly. When you place as many ads as we do, that's saying a lot. They have helped with budgeting, weekly and monthly spreadsheets for our advertising, direct mail – just about anything we have asked of them.

If you're looking for a special recruitment partner to work with, I recommend The Roman Group without reservation. Do not hesitate to contact me directly with any comments or questions.

Sincerely,
Charles E. Zinger
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